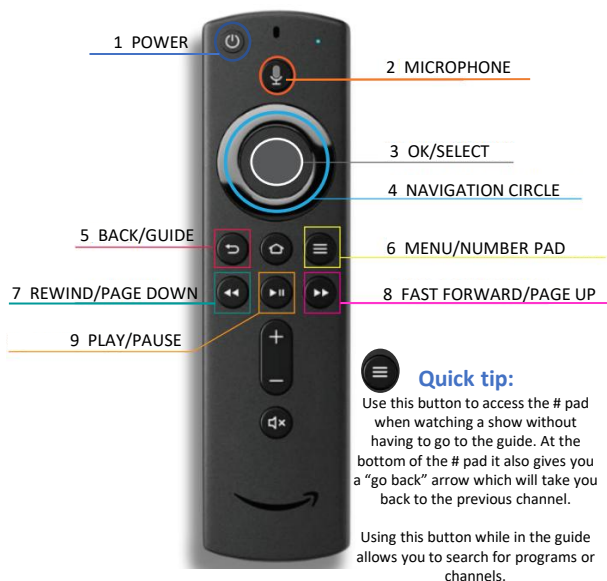




REMOTE GUIDE



Home Screen Menu Items

Watch live TV, view guide programs & all of your recordings from one place!

- **Recordings** takes you straight to your recorded programs. All the programs are ready to watch instantly.
- **Guide** takes you to the on-screen program guide that displays up to two weeks of TV programming at the touch of a button.
- **Settings** takes you to all user modifications to personalize your EPIC experience.



Guide & LiveTV

LiveTV gives you the built-in flexibility of a recorded program. You can watch LiveTV by selecting an in-progress show from the guide. You can also pause or rewind/fast forward up to 3x.



CloudDVR

EPIC's cloud DVR allows you to record an unlimited number of programs to be saved in the cloud for 60 days & programs saved as Favorites will be stored for up to one year.

Single Program Recording:

To record a program from the guide, select **Record this program**. From there, you can choose time & Channel as well as when to start & stop your recording.

Series Recording:

To schedule a recording of a series, select **Create a MyTicket** from the Guide Info Box options. From here you can modify your recording settings.



Restart TV

With EPIC's Restart TV feature, you can re-watch any program that is available on the guide up to 72 hours. Just navigate to the left of the current time & select the program. Then select **Restart this program** to view the program you missed.

QUICK START GUIDE AND CHANNEL GUIDE



Provided by:



Account ID: _____

Password: _____



Contact us

211 Main Street
Massena, IA 50853
712-779-2227

Email:

customersupport@massenatelephone.com

Website:

massenatelephone.com

LOGGING IN

Once the EPIC app is loaded on your TV you will see it available in your apps. Just click on it to sign in. Once you have signed in and saved your username and password information it will take you to the guide every time. *If for some reason you have lost connection you will need to enter your AccountID and Password that our tech wrote on the front of your brochure.*

CHANNEL GUIDE

Find your plan below to see your available channels. If you subscribe to the **PRIME** plan you also receive the **SELECT** channels. If you subscribe to the **PRIME+** you will receive all three channels lists.

SELECT

7 - ABC
97 - 3ABN
3 - CBS
102 - C-SPAN
103 - C-SPAN2
104 - C-SPAN3
96 - Daystar
90 - EWTN
42 - FOX
80 - HSN-Home Shopping Network
91 - Inspiration Network*
81 - Jewelry TV
6 - NBC
26 - PBS
27 - PBS Kids
28 - PBS World
82 - QVC
95 - SonLife
92 - TBN
101 - The Weather Channel
94 - The Word Network*

PRIME

404 - A&E
413 - AMC
300 - Animal Planet
405 - AWE
114 - BBC World News
120 - Bloomberg
200 - Boomerang*
506 - Bounce†
403 - Bravo
619 - BTN-Big Ten Network
620 - BTN-Big Ten Network ALT
621 - BTN-Big Ten Network ALT 2
615 - Bally Sports Midwest
616 - Bally Sports Midwest Extra
617 - Bally Sports North
618 - Bally Sports North Extra
406 - CARS. TV
201 - Cartoon Network
626 - CBS Sports Network
505 - CLEO TV
108 - CNBC
105 - CNN
107 - CNN International*
412 - COMEDY.TV
437 - Court TV †
508 - Court TV Mystery †
206 - Cowboy Channel
511 - Decades †
301 - Discovery Channel
202 - Disney Channel
203 - Disney Junior
204 - Disney XD
401 - E! Entertainment
402 - ES.TV
600 - ESPN*
601 - ESPN2
- ESPN3(via Watch TVEverywhere)
603 - ESPN News
602 - ESPNU
306 - Food Network
110 - FOX Business Network
111 - FOX News
613 - FOX Sports 1
614 - FOX Sports 2
210 - Freeform
325 - Fun Roads
414 - FX Movie
415 - FX Network
416 - FXX
605 - Golf Channel
436 - Grit †
400 - GSN
417 - Hallmark Channel
512 - Heroes & Icons †
309 - HGTV
314 - History Channel
106 - Headline News
430 - IFC
304 - Investigation Discovery
509 - ION Television †
409 - Justice Central
507 - Laff †
421 - Lifetime
419 - Lifetime Movie Network
627 - Longhorn Network †
612 - MotorTrend HD
109 - MSNBC
323 - MYDESTINATION.TV
318 - National Geographic
319 - Nat Geo Wild
116 - Newsmax
429 - NewsNation
607 - NFL Network
113 - OAN-One America News
608 - Outdoor Channel
434 - OWN
422 - Oxygen
320 - PETS.TV
308 - RECIPE.TV
209 - RFD TV
305 - Science (Discovery Science)
610 - SEC Network
611 - SEC Network ALT
513 - Start TV†
410 - Syfy
424 - TBS
427 - TCM-Turner Classic Movies
630 - Tennis Channel
312 - TLC
425 - TNT
322 - Travel Channel
426 - truTV
504 - TV One
208 - Universal Kids
428 - USA
432 - WE TV

PRIME+

635 - ACC Network
316 - American Heroes
433 - BBC America
115 - CNBC World
307 - Cooking Channel
408 - Crime & Investigation*
321 - Destination America
302 - Discovery Family
303 - Discovery Life
205 - Duck TV
633 - Fight Network
644 - FITE
311 - FYI
313 - GAC Family
632 - Game+
435 - Hallmark Drama
418 - Hallmark Movies & Mysteries
420 - Lifetime Real Women*
310 - Magnolia Network
317 - Military History Channel*
324 - NBC Universo
631 - Pursuit
510 - Reelz
622 - Stadium College Sports*
900-949 - Stingray Music
431 - Sundance
93 - UP*
315 - Viceland

*SD only channel/†Available in select markets
-Channels/tier placements subject to change

SPORTS PACKAGE

637 - Bally Sports Detroit (Out-of-Market)
639 - Bally Sports South (Out-of-Market)
640 - Bally Sports Southeast (Out-of-Market)
641 - Bally Sports Southwest (Out-of-Market)
633 - Fight
673 - FOX Soccer Plus
632 - Game+
627 - Longhorn Network
607 - NFL Network
634 - NFL RedZone
622 - Stadium College Sports

PREMIUM ADD-ON CHANNELS

744-755 - CINEMAX
730-742 - HBO
756-766 - SHOWTIME
708-713 - STARZ
700-707 - STARZencore